

TABLE OF CONTENTS

Introduction	3
Preparing For Your Release	4
First Steps After Release	5
Benefits Of Hiring An Ex-Offender	6
Job Interviewing Tips	7
Hotlines	8-9
Legal Assistance	10-12
Housing (Emergency Shelters)	13
Florida Department Of Children And Families	14
DCF Customer Service Centers	15
Education	16
Miami-Dade College	17
Employment Assistance	17-18
Other Services	19-23
Health Care	24-29
Alcohol And Other Drug Abuse Treatment	30-31
Dual Diagnosis And Mental Health	32-33
Faith-Based Organizations	34-35
Finances	36
Emergency Services	37-38
Family Services	39-41
Transportation for the Disadvantaged	42

Miami-Dade

2014 Reentry Resource Guide

Ex-offenders often face enormous challenges that can be overwhelming. The 2014 Miami-Dade Reentry Resource Guide gives formerly incarcerated people hope by providing access to services and programs necessary for successful reentry.

The 2014 Miami-Dade Reentry Resource Guide is the latest publication of the Southern District of Florida's Violence Reduction Partnerships (VRP). The past editions of the guide have assisted tens of thousands of individuals striving to be productive and crime-free. The guide is especially useful for individuals and organizations that provide reentry services to ex-offenders.

The 2014 Miami-Dade Reentry Resource Guide would not have been possible without the support of the U.S. Department of Justice/Bureau of Justice Programs and the U.S. Attorney's Office for the Southern District of Florida led by United States Attorney Wifredo Ferrer and his VRP team including Executive Assistant United States Attorney George Karavetos, Special Counsel to the United States Attorney Norman Hemming, and Law Enforcement / Community Coordinator James (J.D.) Smith.

Our appreciation is also extended to the more than 70 loyal participating agencies of the Miami-Dade Reentry Task Force who have provided ongoing support for inmates and ex-offenders through reentry fairs, Walking One Stop Centers, transitional living centers, and a plethora of quality programs and services throughout South Florida. With the support of the U.S. Attorney's Office and the work of task force members, the Miami-Dade Reentry Task Force has become a nationally recognized award-winning VRP initiative and we invite you to join our efforts.

We welcome your suggestions on how to improve the guide; therefore, please contact me at wayne@waynerawlins.com to share your thoughts. We wish you abundant success on your reentry efforts - you are making Miami-Dade County a safer place to live.

Best regards,

Wayne E. Rawlins
Editor
2014 Miami-Dade Reentry Resource Guide

PREPARING FOR YOUR RELEASE

While you are in prison...

- ✓ Develop your personal strategic plan.
- ✓ Participate in education programs - Get your GED.
- ✓ Address personal issues through treatment for addictions and mental health counseling.
- ✓ Modify (change) your child support order if needed.
- ✓ Work toward finding a positive place to live when released.
- ✓ Apply for government benefits as soon as you can.
- ✓ Keep in touch with family members.
- ✓ See if family members can send you clothing for your release (check with your institution).
- ✓ Get a Social Security card and birth certificate.
- ✓ Develop a résumé – seek assistance if necessary.
- ✓ Practice completing applications and job interviewing.
- ✓ Work with your case manager to prepare for release.

FIRST STEPS AFTER RELEASE

When you are released, take it one day at a time...

- ✓ Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- ✓ Show respect and appreciation to all persons contacted for resources.
- ✓ Follow through with directions and advice given.
- ✓ Stay in a positive living situation.
- ✓ Get proper clothing and food.
- ✓ Find your way around — know the bus system.
- ✓ Get a birth certificate if you don't have one.
- ✓ Get a photo ID/driver's license.
- ✓ Get your Social Security card if you don't have it.
- ✓ Sign up for government benefits.
- ✓ Keep in touch with and report to your parole officer as required.
- ✓ Take care of health and dental needs.
- ✓ Take care of mental health needs.
- ✓ Get help for alcohol or other drug abuse.
- ✓ Make arrangements for child support.
- ✓ Take care of childcare or parenting needs.
- ✓ Get more training or education.
- ✓ Get civil rights restored.
- ✓ Clean up your record and get legal help if needed.
- ✓ Clean up your credit and spend money wisely.

BENEFITS OF HIRING AN EX-OFFENDER

- ✓ Employers can benefit financially from the Federal Work Tax-Credit program by hiring an ex-offender.
- ✓ Employers can benefit from the Federal Bonding Program which provides them with insurance for hiring an ex-offender.
- ✓ In general, ex-offenders are employees who are just as reliable as non ex-offenders. They follow instructions well and are timely employees.
- ✓ Many ex-offenders are job ready and have acquired skills while incarcerated. As a result, employers can benefit from their skills.
- ✓ If the ex-offender is under community supervision, employers will have a direct point of contact and resource for their company which may assist them with job retention. Additionally, the employer is made aware that their employee (ex-offender) is drug tested and that he/she must maintain employment as a condition of supervision. These aspects, of the ex-offender, may increase work productivity and reliability.
- ✓ Once an ex-offender becomes employed, he/she becomes a tax paying citizen and a contributor to the community.
- ✓ Statistics reveal that if an ex-offender is employed he/she is less likely to recidivate. In short, he/she becomes a productive member of society.
- ✓ By employing an ex-offender the "Employer" becomes part of a solution. The ex-offender is given a second chance, which results in a successful transition into family, culture, community and self.
- ✓ Many ex-offenders have received training specifically designed to assist and meet the needs for employability and job placement. In turn, employers save time and money for training.

JOB INTERVIEWING TIPS

- ✓ Research the company that you are interviewing with
- ✓ Prepare your résumé for the specific job you are applying for
- ✓ Use a cover letter to sell yourself along with your résumé
- ✓ Practice interviewing with friends and family
- ✓ If you use Facebook or other social media set your profile to private – nowadays employers check
- ✓ Personal appearance is important - wear clean neat professional clothes
- ✓ Arrive early to your interview
- ✓ Bring extra copies of your résumé and have your references ready if asked
- ✓ Relax
- ✓ Think positive - be positive!
- ✓ Turn off your cellular phone
- ✓ Greet employer with a smile and a firm handshake
- ✓ Be friendly and courteous – use good manners
- ✓ Maintain good eye contact
- ✓ Listen carefully to the interviewer’s questions and do not talk too much
- ✓ Speak clearly and use proper grammar
- ✓ Mention your accomplishments and match them to the job you are applying for
- ✓ Be prepared to answer typical interview questions (like “What are your strengths?”) and questions about your criminal background
- ✓ Do not backbite a previous employer
- ✓ Ask the right questions
- ✓ Request the employer’s business card
- ✓ Express your appreciation for their time
- ✓ End with a firm handshake, eye contact, and a smile
- ✓ Mail a note of appreciation two days after your interview

Hotlines

Abuse Registry Florida Department of Children and Families	800-962-2873
AIDS/HIV (State of Florida HIV/AIDS related information and referrals)	800-FLA-AIDS (800-352-2437) Hotline hours: Monday through Friday, 9:00 am till 5:00 pm
American Red Cross	305-644-1200 or 800-RED-CROSS
Broward County Re-Entry Coalition	954-535-2390 ext. 354
Crimes Compensation	800-226-6667
Catholic Charities	866-758-0025
Crisis Counseling/Suicide	The HELPLine 211 or 305-358-HELP (4357) 305-358-2477 TDD/TTY Teen Talk Line 305-377-TALK (8255) Children & Youth Behavioral Hotline 305-358-HELP (4357)
Community Jail Linkage Coalition, Inc.	866-573-8311
Florida Department of Children & Families	800-955-8770 (Voice) 877-955-8773 (Spanish) 877-955-8707 (French Creole) 8 a.m. – 2 a.m. daily
Florida Bar Lawyer Referral Service	800- 342-8060
Florida Department of Corrections, Pre Release Discharge Planning Program for HIV/AIDS incarcerated population.	888-816-1308
Florida Coalition Against Domestic Violence	800-500-1119
Florida Council Against Sexual Violence	888-956-7273
Jackson Memorial Hospital (Health/Medical Services)	305-585- 6000
Homeless Hotline (Miami-Dade)	877-994-4357
Hunger Hotline	800-329-3663

Hotlines (cont.)

Miami-Dade Government Information Center (for non-emergency government services)	311 (7 days a week: Monday through Friday, from 6 a.m. until 10 p.m. and on Saturday and Sunday from 8 a.m. until 8 p.m.)
Poison Help Line	800-222-1222
THE RX OUTREACH (Prescription Assistance)	800-769-3880 www.rxassist.org/www.rxhope.org
Florida Legal Services Prescription Drug Helpline	800-436-6001
Seal and Expunge Helpline: The Public Defender's Office is appointed to represent indigent defendants in criminal, juvenile and mental health matters in state courts. While its primary responsibility is to indigent clients facing the loss of their liberty, the office assists ex-offenders through Redemption Project workshops to seal and expunge criminal records, referrals for rights restoration and job placement.	305-545-1616
Social Security	800-772-1213
Substance Abuse	800-662-4357
SSI (Supplemental Security Income)	800-772-1213 http://www.ssa.gov/ssi/spotlights/spot-prerelease.htm
Switchboard of Miami Children's Trust Helpline	211 (24 hours a day/7 days a week)
Veterans Administration Hospital	305-324-4455
Florida Department Of Veteran's Affairs	305-575-7000 Ext. 4287 and Ext. 3141
Vital Statistics/Birth Certificates	877-550-7330

Legal Assistance

DEPARTMENT/OFFICE	HOURS / ADDRESS/ TELEPHONE/E-MAIL
Law Offices of Public Defender Carlos J. Martinez, Felony Division The Bennett H. Brummer Building	M-F, 8a-5p 1320 NW 14 St., Miami, 33125 305-545-1600 www.pdmiami.com
Juvenile Division Juvenile Justice Center	M-F, 8a-5p 3300 NW 27th Ave 1st and 2nd Floors, Miami, 33142 305-638-6241
County Court Division Jackson Medical Towers	M-F, 8a-5p 500 NW 12 Ave, 9th Floor, Miami, 33136 305-545-3348
Domestic Representation Lawson E. Thomas Court Center	M-F, 8a-5p 175 NW 1 Ave, Suite 2400, Miami, 33128
Legal Services of Greater Miami (Miami-Dade & Monroe Counties) Main Office	M-F, 9a-5p Intake Hours - M-Thurs., 8:30a-12:30p 3000 Biscayne Blvd., Suite 500, Miami 33137 305-576-0080 • TDD 305-573-1578
South Dade Regional Office	M-F, 9a-5p Intake Hours - M-Thurs., 9:15a-1130a/1:15p-4:00p 10720 Caribbean Blvd., Suite 400, Miami 33189 305-232-9680 • TDD (786)242-0207 www.lsgmi.org 305-638-6241

Legal Assistance (cont.)

DEPARTMENT/OFFICE	CONTACT INFORMATION	SERVICES
American Civil Liberties Union of Florida	Intake Department - Write or call only: 4500 Biscayne Blvd. Ste. #340 Miami, FL 33137 www.acluf.org 786-363-2700	Receive complaints related to violation of constitutional rights. Must file written complaint.
ACLU of Florida Voting Rights Project/Florida Rights Restoration Coalition	4500 Biscayne Blvd., Ste. 340 Miami, FL 33137 786-363-2731 877-U-COUNT-2 (877-826-8682) www.restorerights.org, info@restorerights.org and www.acluf.org	Assist formerly convicted persons with initiating the Restoration of Rights process as provided by the State of Constitution, Florida Rules of Executive Clemency, and the Florida of Executive Clemency.
Florida Justice Institute	100 SE 2nd St., #4320 Miami 305-358-2081	Handles complaints regarding prison conditions
Dade County Bar Association Legal Aid Society	123 NW First Avenue, #117 Miami 305-579-5733	Domestic Violence and Family Law
Florida Immigration Advocacy Center	300 Biscayne Blvd., #400 Miami 305-573-1106	Immigration

Legal Assistance (cont.)

ORGANIZATION	CONTACT INFORMATION	SERVICES
American Friends Service Committee	111 NE 1st Street, 3rd Floor Miami, 33132 305.600.5441	Immigration, wage theft and humane right documentation and actions.
Catholic Charities Legal Services www.cclsmiami.org	7101 Biscayne Blvd. Miami 305-785-3301	Immigration, Juvenile, Landlords/Tenants
Department of Children and Families http://www.myflorida.com/cf_web/	1317 Winewood Blvd. Bldg 1, Rm. 202 Tallahassee 866-762-2237	Child Care, Abuse, Food Stamps Sun Cap, Adult Services
Social Security www.ssa.gov	6101 Blue Lagoon Drive #300, Miami 800-772-1213	Figure your retirement, disability or survivors benefits Apply for retirement disability or spouse benefits
Office of Special Counsel for Immigration – Related Unfair Employment Practices U.S. Department of Justice	P.O. Box 27728 Washington, DC 800-255-7688	Employer citizenship status discrimination or document abuse claims
U.S. Equal Employment Opportunity Commission	1 Biscayne Tower, #2700 Miami 305-536-4491 800-669-EEOC	Investigates cases of discrimination due to race, color, religion, sex and sexual harassment, national origin, ancestry, age or disability.
U.S. Department of Labor Wage and Hour Compliance	10300 SW 72 Street Miami 305-598-6607 305-596-9874	Investigates complaints about unpaid wages
U.S. Department of Labor Occupational Safety & Health Administration	www.OSHA.gov 305-377-7064	Investigates complaints about unsafe and unhealthy workplaces
Miami-Dade County Clerk of Court www.miami-dadeclerk.com	73 W. Flagler Street, Suite 242 Miami 305-275-1155	Public Records, Marriage & Divorce, Child Support

HOUSING

Please Note – The Homeless Trust also provides transitional housing, permanent housing, and a range of services. Call the Emergency Shelter Hotline-1-877-994-HELP/ 305-375-CARE. In addition, the website www.Floridahousingsearch.org provides real time information throughout Florida on property vacancies, features and amenities, rents and deposits and detailed information on the number of bedrooms and bathrooms. The locator also allows users to map the location of the property.

NAME	ADDRESS/TELEPHONE
American Red Cross	335 SW 27th Ave, 33135 • 305-644-1200
Camillus House	726 NE 1st Ave., 33132 • 305-374-1065
Cleve's Place	968 NW 2nd St, Miami, 33128 • 786-258-1124
CPHI – Homeless Assist Center	1550 N. Miami Ave, 33136 • 305-329-3000
CPHI – HAC2	28205 SW 125 Ave, 33032 • 305-416-7100
Douglas Gardens CMHC	701 Lincoln Road, 33139 • 305-531-5341
Fellowship House/Safe Haven	27255 SW 144 Ave, 33170 • 305-667-1036
Beckham Hall	2735 NW 10th Ave, 33127 • 305-638-6868
Better Way of Miami	800 NW 28th St, 33127 • 305-634-3409
Miami Bridge	2810 NW S. River Drive, 33142 • 305-635-8953
Miami City Mission	1112 N. Miami Ave, 33136 • 305-576-3725
Miami Rescue Mission	2020 NW 1st Ave., 33127 • 305-571-2211
NW Dade "KIVA" Safe Haven	1339 SE 9th Ave, Hialeah, 33010 • 305-884-1382
Safespace – North (Domestic Violence - Women Only)	North Miami • 305-758-2546
Safespace – South (Domestic Violence - Women Only)	South Dade • 305-247-4249
Salvation Army	1907 NW 38th St, 33142 • 305-637-6720
Wynwood Sober Living	2158 NW 5th Avenue, Miami, 33127 • 727-458-7016

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

Families that need help with their food, financial or medical needs may apply for assistance:

- From any computer with an Internet connection at:
<http://www.myflorida.com/accessflorida>
- At one of the Department of Children and Families ACCESS Florida community partners. A listing of community partners can be found online at:
http://www.dcf.state.fl.us/ess/docs/partner_listing.pdf
- At a Department of Children and Families ACCESS Florida Customer Service Center. A listing of Customer Service Centers can be found online at:
<http://www.dcf.state.fl.us/ess/index.shtml#svctrsl>

Eligibility Requirements:

Each application is different, but here are some examples of what you may need to know:

- Personal information about each person you are applying for, such as their date-of-birth, social security number, where they were born and if they are pregnant.
- Information about household expenses such as rent, mortgage and utilities.
- Information about any vehicles.
- Information about any assets like bank accounts, savings bonds or cash on hand.
- Information about any income. The income can be earned like salary at a job, or un-earned like child support payments or payments from social security.
- US Citizenship or eligible non-citizen status, age, identity, Florida residency, etc.

Languages Spoken: English, Spanish and Creole. Interpreters are available upon request.

DCF CUSTOMER SERVICE CENTERS

SERVICE SITE NAME & ADDRESS	FAX NUMBER
MIAMI-DADE COUNTY	
Caleb Service Center 5400 NW 22nd Avenue, Miami, FL 33142	(305) 636-2286 (Primary) (305) 636-2463 (other)
Central Service Center (Store Front) 1490 NW 27th Avenue 2nd Floor, Miami, FL 33125	(305) 459-0110
Coconut Grove Service Center 3750 S. Dixie Hwy. S-109, Miami, FL 33133	(305) 442-6816
Miami Beach Service Center 945 Pennsylvania Avenue S-300, Miami Beach, FL 33139	(305) 535-5411
Opa-Locka Service Center 200 Opa-Locka Boulevard, South Building Opa-Locka, FL 33054	(305) 769-6233
Florida City Service Center 755 W. Palm Drive, Florida City, FL 33034	(305) 234-2200
Quail Roost Service Center 12340 Quail Roost Drive, Miami, FL 33177	(305) 234-2200
West Dade Service Center 9766 SW 24 St. Suite 35 Miami, FL 33165	(305) 341-7622
MONROE COUNTY	
Key West Service Center 1111 12 St. S-304 Key West, FL 33040	(305) 293-1684
Marathon Service Center 2796 Overseas Hwy. S-201 Marathon, FL 33050	(305) 289-2396

ACCESS Website: www.myflorida.com/accessflorida (To apply for public assistance benefits, report changes, inquire about case status, general information)

Customer Call Center (Miami-Dade, Monroe, Palm Beach, Broward, Indian River, Martin, Okeechobee, & St. Lucie Counties)
Inquiries and Reported Changes: 1-866-76 ACCES (1-866-762-2237)
FL RELAY LINE# 1-800-955-8771

EDUCATION
Miami-Dade County Public Schools – Vocational Centers/Adult Education

NAME	ADDRESS/TELEPHONE
American Senior High Adult Ed	18350 NW 67 Ave, Hialeah 33015 305-557-3770
Coral Gables Adult Ed	450 Bird Road, Coral Gables 33146 305-443-4871
Dorsey Educational Center	7100 NW 17 Ave, Miami 33147 305-693-2490
English Center	3501 SW 28 St, Miami 33133 305-445-7731
George T. Baker Aviation	3275 NW 42 Ave, Miami Springs 33142 305-871-3143
Hialeah High Adult Ed	251 East 47 St, Hialeah 33013 305-822-1500
Hialeah Miami Lakes Adult Ed	7977 West 12 Ave, Hialeah 33014 305-823-1330
Lindsey Hopkins Technical	750 NW 20 St, Miami 33127 305-324-6070
Miami Beach Adult Ed	1424 Drexel Ave, Miami Beach 33139 305-531-0451
Miami Coral Park Adult Ed	8865 SW 16 St, Miami 33165 305-226-6565
Miami Jackson Adult Ed	1751 NW 36 St, Miami 33142 305-634-2621
Miami Lakes Educational Center	5780 NW 158 St, Lakes 33014 305-557-1100
Miami Palmetto Adult Ed	7460 SW 118 St , 33156 305-235-1360
Miami Senior Adult Ed	2450 SW First St, 33135 305-649-9800
Miami Springs Adult Ed	751 Dove Ave, Springs 33166 305-885-3585
Miami Sunset Adult Ed	13125 SW 72 St , 33183 305-385-4255
North Miami Adult Ed	800 NE 137 St, North Miami 33161 305-891-6590
Robert Morgan Educational Center	18180 SW 122nd Ave, 33177 305-253-9920
South Dade Adult Education	109 NE 8 St, Homestead 33030 305-248-5723
South Dade Skill Center	28300 SW 152 Ave, Homestead 33033 305-247-7839
Southwest Adult Ed	8855 SW 50 Terrace, Miami 33155 305-274-0181
Virtual Adult Registration Ctr	1444 Biscayne Blvd , 33132 305-371-3208
William H. Turner Tech Adult Ed	10151 NW 19 Ave, 33147 305-691-8324

Miami-Dade College

NAME	ADDRESS/TELEPHONE/EMAIL
North Campus – ESOL, GED & Family Literacy	11380 NW 27th Ave, 33167 305-237-1504 www.mdc.edu/ce/north
Wolfson Campus – ESOL & GED	300 NE 2nd Ave, Miami 33132 305-237-7369
InterAmerican Campus – ESOL, GED & Family Literacy	627 SW 27th Ave, Miami 33135 305-237-6273
Kendall Campus – ESOL & GED	11011 SW 104th St, Miami 33176 305-237-2162 • GED 305-237-0555 www.mdc.edu/kendall
Homestead Campus – ESOL, GED & Family Literacy	500 College Terrace, Homestead 33030 305-237-5124

EMPLOYMENT ASSISTANCE

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ Transition, Inc. Center Director: David Freedman, M.Ed., CAP	1550 NW 3rd Ave, Building C, Miami 33136 Tel: 305-571-2001 • TTY: 305-571-4100 admin@transitioninc.org www.transitioninc.org
Bridge for Hope, Inc. Executive Director: Alex Allende	8180 NW 36th Street, Suite 1000 Doral 33166 Phone: 786-693-2612 E-Mail: aallende@bridge4hope.net Website: www.bridgeforhope.info
Carol City Career Center Operated by: Arbor E & T, LLC Center Director: Maria Morales	4690 NW 183 St, Miami 33055 Tel: 305-620-8012 • Fax: 305-623-3521 TTY: 305-623-3501
✓ North Miami Beach Career Center Operated by: SER Jobs for Progress Center Director: Miriam Zeno	633 NE 167 St, Suite 200 N. Miami Bch 33162 Tel: 305-654-7175 • Fax: 305-654-7188 TTY: 305-650-2329

EMPLOYMENT ASSISTANCE (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Hialeah Gardens Career Center Operated by: Arbor E & T, LLC Acting Center Director: Jorge Battle	2750 W 68 St, Suite 232, Hialeah 33016 Tel: 305-826-4011 • Fax: 305-826-8022 TTY: 305-364-3182
Northside Career Center Operated by: Jobs for Miami Center Director: Delphine Brown	7900 NW 27 Ave, Miami 33147 Tel: 305-693-2060 • Fax: 305-693-2071 TTY: 305-693-2079
Hialeah Downtown Career Center Operated by: Hialeah Adult & Youth Employment Services Center Director: Delia Milian	240 E 1 Ave, Suite 208, Hialeah 33010 Tel: 305-883-6925 • Fax: 305-883-6910 TTY: 305-805-5191
Miami Downtown Career Center Operated by: Youth Co-Op Center Director: William Brinson	3050 Biscayne Blvd, Fourth Floor, Miami 33137 Tel: 305-573-7301 • Fax: 305-571-2119 TTY: 305-571-4306
Miami Beach Career Center Operated by: UNIDAD of Miami Beach Center Director: Mirizza Menendez	833 6th Street, 2nd Floor, Miami Beach 33139 Tel: 305-532-5350 • Fax: 305-535-5462 TTY: 305-535-5406
West Dade Career Center Operated by: Youth Co-Op Center Director: Carl Alexis	2700 SW 97 Ave, Miami 33165 Tel: 305-228-2300 • Fax: 305-228-2321 TTY: 305-220-7505
Little Havana Career Center Operated by: Youth Co-Op, Inc. Center Director: Teresa Cruz	701 SW 27 Ave, Miami 33135 Tel: 305-643-3300 • Fax: 305-643-7240 TTY: 305-643-7231
✓ Perrine Career Center Operated by: Youth Co-Op Center Director: Robert Cambronne	9555 SW 175 Terrace, Miami 33157 Tel: 305-252-4440 • Fax: 305-278-1066 TTY: 305-234-2232
Homestead Career Center Operated by: Arbor E & T, LLC Center Director: Liliam Ventura	140 NE 8 St, Homestead 33030 Tel: 305-242-5373 • Fax: 305-242-2438 TTY: 305-242-2548
Youth Co-Op Opa Locka Employment Assistance Center Center Director: Sylvia Daughtrey	780 Fishermen St, Opa Locka 33054 Tel: 305-687-2886 • Fax: 305-687-6511

Other Services

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
✓ OIC of South Florida Case Management, Mentoring, Career Development and Placement Assistance, Ex-offender Reentry Services (Pre and Post-Release), Substance Abuse Services, Vocational Certification, Employability Skills Training , Youth/Adult Education & Development Services.	3407 NW 9th Ave # 100 Fort Lauderdale 33309 Phone: (954) 563-3535 Fax: (954) 563-5225 www.oicsfl.org Satellite Offices-MIAMI Located in the One Stop Offices at: 7900 NW 27th Ave., Miami 33147 and 4690 NW 183rd St., Miami 33055
✓ Broward Sheriff's Office Department of Community Control Day Reporting and Re-Entry Division Employment Services Support	4200 NW 16th St, Suite 101, Lauderhill 33313 Tel: 954-535-2390 ext. 354 Fax: 954-535-2355 E-mail: Thomas_Lanahan@Sheriff.org www.sheriff.org
Lightbourne & Co. w/ D.A.D.A, Inc. Urban/Inner-City Fatherhood Consultant	2002 NW 51 St, Miami 33142 Tel: 786-285-3003 E-mail: dadainc1@yahoo.com
Ladies Empowerment and Action Program (LEAP), Prison reentry entrepreneurship program for ladies.	P.O. Box 848 Miami, FL 33243 Tel: 954-338-8701 or 305-667-7221 E-Mail: info@leapforladies.org www.leapforladies.org
Bureau of Vocational Rehabilitation (Re-employment services for workers injured on the job)	401 NW 2nd Avenue, Suite S321, Miami 33128 Tel: 305-377-5379 (Call for an appointment)

✓ Ex-Offender Hubs & Service Locations

Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
Advocate Program - Sealing and expunging workshops; anger management, drug & alcohol, parenting, and adult/juvenile life skills courses; mental health and substance abuse evaluations and treatment; monitored exchange services between parents/guardians.	Four locations throughout Miami-Dade Please contact us for an appointment at a branch nearest you. Tel: 305-704-0163 Fax: 305-704-0199
City of Opa-locka Community Empowerment Team – Substance abuse services, notary, employment, money management, health services, after school tutoring, social security assistance, senior services, assistance with food stamps, Medicare, Medicaid, TANF (temporary assistance for needy families), case management, family support, re-entry services, General Education Diploma (GED), immigration assistance, sealing and expungement, HIV testing and utility referrals.	2105 Ali Baba Ave., First Floor Opa-locka 33054 Tel: 305-953-3071/3073/3075 Fax: 305-953-3070 E-Mail: lbracy@opalockafl.gov Website: www.Opalockafl.gov
Miami-Dade County Office of Community Advocacy	111 NW 1st St., #620, Miami 33128 Tel: 305-375-5730 • Fax: 305-375-5720 www.miamidade.gov/ocr
Suited for Success Employment training and professional clothing for job interviews.	250 NW 9th Street, Miami 33136 Tel: 305-444-1944 (Call for appointment) Fax: 305-444-1099 Website: www.dressforsuccess.org/miami E-Mail: sj@suitedforsuccess.org
Greater Miami Service Corps Services for young people between the ages of 18-23. Case management, mentoring, job training, employability skills, life skills, job retention services, and job placement.	810 NW 28th Street Miami, Florida 33127 Tel: 305-638-4672 Fax: 305-633-5319 15355 Harding Lane Leisure City, Florida 33033 Tel: 305-242-7950 Fax: 305-242-7967

Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Camillus House Free postal services, half-price bus passes and free phone usage (long distance and local calling).</p>	<p>726 NE 1st Ave. Miami 33132 Tel: 305-374-1065 www.camillus.org</p>
<p>Florida Department of Corrections / Community Corrections Division, Assists those on formal supervision either through the court system or directly from a correctional institution with reentry services and successful completion of supervision requirements.</p>	<p>Region IV Office 189 SE 3rd Ave. Delray Beach, 33483 Phone: 561-279-1937 Fax 561-279-1943 Miami Intake Office, 7900 NW 27th Ave. Miami, 33130 Phone: 305-693-2320 Fax 305-693-2324 E-Mail: salinas.yvette@mail.dc.state.fl.us</p>
<p>Mirror of Prosperity Provides direct services for female ex-offenders and homeless women with or without children including transitional housing, initial assessments, case management, counseling peer mentoring services, substance abuse debriefing, career management, employment training/workshops, employment, housing options based on individual needs.</p>	<p>PO Box 380196, Miami 33238 Phone: 305-793-6264 E-Mail: obmukot@gmail.com or sallipresident@mirrorofprosperity.org www.mirrorofprosperity.org</p>
<p>PanZOu Project, Inc., Provide case management, job skills training courses and referrals for resources and services for transitioning and former gang members ages 10-24.</p>	<p>Address: 1541 NE 167th St., North Miami Beach, 33162 Phone: 305-956-2523 Fax: 305-956-2529 E-Mail: Info@PanZOuProject.Org Website: www.PanZOuProject.Org</p>
<p>Project Homeward Bound, Mentoring of ex-offenders to assist in transitioning from prison to a successful life outside of prison. Workshops to build self-esteem, job readiness, find employment, learn job skills, etc.</p>	<p>2700 W. Oakland Park Blvd. Suite 21 Oakland Park, 33311 Phone: 954-484-1824 Fax: 954-484-1725 E-Mail: anna@positiveimagesflorida.com Website: www.positiveimagesflorida.com</p>

Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Project L.E.A.D., Literacy for Every Adult in Dade/Miami-Dade Public Library, One on One tutoring for Adults that need help with basic reading and writing skills. Participation is confidential and free of charge. Participants need to be at least 18 years old, English speaking, and be able to meet with a tutor twice a week for 60 to 90 minutes. Schedule an initial meeting with the staff at the Project L.E.A.D. office. Tutoring can take place at any branch.</p>	<p>Main Library, 101 W. Flagler St., Miami 33130 Phone: 305-375-5323 E-Mail: projectlead@mdpls.org</p>
<p>RESPECT, Gang counseling, programming, outreach and toy giveaways.</p>	<p>142 SW 11th St., Miami Phone: 305-960-2988</p>
<p>Pumps, Pearls & Portfolios (Welfare to Work), Inc., Provides on-site life skills training at the clients housing. Also available are care packages, toiletries, clothing and shoes to indigent clients. Website: http://firstgiving.com/sharonkendrickjohnson</p>	<p>PO Box 557412, Miami 33255 Phone: 305-772-4001 Fax: 305-662-1217 E-Mail: sharonjohnson99@msn.com</p>
<p>Chrysalis Home for Change Inc.'s mentoring program provides young men ages 13-25 that have been released from correctional facilities or are at risk of becoming a victim of incarceration with anger management training, self-discovery training, community service, computer training, entrepreneurship training, job and career development, grooming techniques, and financial planning.</p>	<p>Antioch Missionary Baptist Church, 21311 NW 34th Ave. Miami Gardens, 33056 Phone: 954-295-6161 E-Mail: johnie.douglas@iaanc.com Website: www.chrysalishfc.com</p>
<p>The Community Relations Board has experienced staff and volunteer residents who work on behalf of the public to help residents live together in an atmosphere of mutual respect and understanding.</p>	<p>Board of County Commissioners – Office of Community Advocacy 111 NW 1st St., Suite 1030, Miami, 33128 Phone: 305-375-1406 E-Mail: communityrelations@miamidade.gov Website: www.miamidade.gov/advocacy/home.asp</p>

Other Services (cont.)

DEPARTMENT/OFFICE	ADDRESS/TELEPHONE/EMAIL
<p>Family in Distress Inmate Matters – From Separation to Restoration / Thinking for a Change provides ex-offenders with information, resources, services, education and thinking required to stop recidivism. Participants are required to complete a six-month cognitive skills-based development training class.</p>	<p>P.O. Box 693324, Miami 33269 Phone: 954-557-7439 E-Mail: familyindistress@yahoo.com Website: www.familyindistress.org</p>
<p>Prison Entrepreneurship Program (PEP) A business boot-camp that teaches qualified prisoners real-world business skills and a pioneering social enterprise that delivers the nation's best results in the prison rehabilitation industry on a mission to transform inmates and executives by unlocking human potential through entrepreneurial passion, education and mentoring.</p>	<p>P.O. Box 926274, Houston 77292 Phone: 214-727-9829 / Florida Phone: 407-519-0833 Fax: 832-201-7730 Email: pr@drbutterflymedia.com Website: www.PEP.org</p>
<p>Spring4Ward, Inc. Kevin Springs, Executive Director Provides prison and jail site visits, employment preparedness, education improvement assistant, homeless assistance, basic needs, public benefits application assistance, substance abuse referrals, mental and behavioral health referrals, intensive case management, court case assistance (child support), identification acquirement assistance (ID cards, FL DL, birth certificate, social security cards, bus passes, seasonal assistance (holiday toy drives, school supplies). Counseling and other services include, Thinking for a Change, life skills and support, health and nutrition, parenting skills and support, domestic violence, anger management, HIV and STD awareness, substance abuse counseling, family planning, self-sufficiency; financial planning and budgeting, and entrepreneurial workshops.</p>	<p>8330 Biscayne Blvd., Miami 33138 Phone: 305-754-0118 ext. 1250 E-Mail: spring4ward2013@gmail.com Website: www.spring4ward.org</p>

HEALTH CARE

NAME	ADDRESS/TELEPHONE
<p>Jackson Health System (Health/Medical Services) – At Jackson Health System, patients classified at 100 percent or below the most current Federal Poverty Guidelines are not required to pay an encounter fee for visits to our network of outpatient clinics or receive a bill for inpatient services.</p>	<p>Jackson Memorial Hospital Ambulatory Care Center 1611 NW 12th Ave., Miami, FL 33136 To make an appointment at any of the Jackson Health System Primary Care Centers or Ambulatory Care Center (ACC), please call the Patient Scheduling Center at 305-585-6000.</p>
<p>Florida Department of Corrections Release Linkage Coordinator Program Care Resource Inc.</p>	<p>3510 Biscayne Blvd., Miami 305-763-9546</p>
<p>Community Health Centers – Some of these providers may also offer dental, mental health and/or substance abuse services, please call for eligibility requirements. For additional service providers call 211, The Miami – Dade Community Resource Directory.</p>	
<p>Armor Correctional Health Services Inc. Provides healthcare to inmates in corrections: medical needs are met through the board certified medical professionals providing care to all individuals in and out of the correctional setting.</p>	<p>2421 N.W. 16th Str., Pompano Beach, FL 33069 Tel: 954-831-0132 or 954-831-1132 Fax: 954-831-3510 E-Mail: Rwilliams@armorcorrectional.com Web Address: www.armorcorrectional.com</p>
<p>Borinquen Health Care Center, Inc.</p>	<p>3601 N. Federal Hwy., Miami, FL 33137 305-576-6611</p>
<p>Camillus Health Concern, Inc. Health Care for Homeless</p>	<p>336 NW 5th St., Miami, FL 33128 305-577-4840 ext. 106</p>
<p>NW Dade Kiva Haven</p>	<p>1339 SE 9th Ave., Hialeah, Florida 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org</p>
<p>Community Health of South Dade, Inc. Doris Ison South Dade Health Center</p>	<p>10300 S.W. 216th St., Miami, FL 33190 305-242-6069</p>

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Community Health of South Dade, Inc. Everglades Health Center	19300 S.W. 376th St., Florida City, FL 33030 305-246-4607
Community Health of South Dade, Inc. Martin Luther King Jr. Clinica Campesina	810 W. Mowry St., Homestead, FL 33030 305-248-4334
Community Health of South Dade, Inc. Naranja Health Center	13805 SW 264th St., Naranja, FL Miami 33032 305-258-6813
Community Health of South Dade, Inc. South Dade Health Center	13600 SW 312th St., Homestead, FL 33033 305-242-6069
Community Health of South Dade, Inc. West Perrine Health Center	18255 Homestead Ave., Perrine, FL 33157 305-238-2438
Dr. Rafael A. Peñalver Clinic	971 NW 2nd St., Miami, FL 33128 305-545-5180, ext. 184/185
Economic Opportunity Family Health Center Flamingo Medical Center	901 East 10th Ave., Bay 39, Hialeah, FL 33010 305-887-0004
Economic Opportunity Family Health Center James E. Scott Center	7200 NW 22nd Ave., Miami, FL 33142 305-835-8122
Economic Opportunity Family Health Center Jesse Trice Center for Community Health	5361 NE 22nd Ave., Miami, FL 33142 305-637-6400
Economic Opportunity Family Health Center Norland Family Health Center	18360 NW 7th Ave, Miami Gardens 33169 305-694-6270
Economic Opportunity Family Health Center North Center	1220 NW 95th St, Miami 33147 305-694-6900
Families R Us Care Center	11865 S.W. 26th St. Unit G10 Las Americas V Central Plaza, Miami 33175 305-559-8333
Good News Health Care Center	101 S. Redland Rd., Florida City 33034 305-246-2844

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Good Samaritan Health Clinic	7701 SW 98th St., Miami 33256 305-825-0300
Helen B. Bentley Family Health Center	3090 SW 37th Ave, Coconut Grove 33133 305-447-4950
Juanita Mann Health Center/ Liberty City Health Service Center	7900 NW 27th Ave, East 250, Miami, FL 33147 786-466-2100
Jackson CareAVan/Hialeah Every Thursday and Friday	Milander Park Auditorium 4800 Palm Ave, Hialeah 33012 305-585-7040
Jackson CareAVan/Sweetwater Every Monday and Tuesday	Ronselli Park 250 SW 114 Ave, Sweetwater 33174 305-585-7040
Jefferson Reaves Sr. Health Center	1009 NW 5th Ave, Miami 33136 305-577-0093
La Liga Contra El Cancer	2180 SW 12th Ave., Miami 33129 305-856-4914
Miami Beach Community Health Center	Beverly Press Building 1221 71 St, Miami Beach 33141 305-538-8835
Miami Beach Community Health Center	Stanley C. Myers Building 710 Alton Road, Miami Beach 33139 305-538-8835
Miami Behavioral Health Center	11031 NE 6th Avenue, Miami 33161 305-757-0602
Miami Rescue Mission	2015 NW 1st Court, Miami 33127 305-572-2026
New Horizons Community Mental Health Center	7505 NE 2nd Ave, Miami 33138 305-759-5262 North Dade Health Center 16555 NW 25th Ave, Opa Locka 33054 305-620-3710

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
North Miami Health Center	14101 NW 8th Ave, Miami 33168 305-953-3161
Open Door Health Center	1350 SW 4th St. Homestead 33030 305.246.2400
Prevention, Education & Treatment (PET) Center – Specialized Adult Primary Care for HIV Spectrum Disease	615 Collins Ave, Miami Beach 33139 305-535-5540
Rosie Lee Wesley	6601 SW 62nd Ave, South Miami 33143 305-669-6909
North Miami Facility Center	12340 NE 6th Ct, North Miami 33161 305-953-8647
South Miami Children’s Clinic	6701 SW 58th Place, Miami 33173 305-662-5988
St. John Bosco Clinic	730 NW 34th St., Miami 33127 305-635-1335
UHI Community Care Clinic	4851 NW 183rd St., Miami Gardens 33055 305-620-7797
Urban Mercy Clinic	13899 Biscayne Blvd., Suite 132, North Miami 33168 305-681-1050

HIV/AIDS Service Providers Funded By Ryan White Title A – Services include prescription drugs, substance abuse/counseling-residential, substance abuse counseling outpatient, medical case management, outpatient medical care/dental care, transportation voucher, ADAP enrollment, HIV testing, mental health therapy/counseling, psychosocial support, food, medical advocacy, work rehabilitation, job search, home delivered meals, and legal assistance. The following providers offer one or more of the above mentioned services.

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
AIDS Healthcare Foundation	375 NE 5th St., Suite 3, Miami 33137 305-758-1984
AIDS Legal Advocacy Project, Legal Services of Greater Miami, Inc.	3000 Biscayne Blvd., Suite 500, Miami Fl 33137-4129 305-576-0080
Better Way of Miami	800 NW 28th St, Miami 33127 305-634-3409
Borinquen Health Care Center	3601 Federal Hwy, Miami 33137 305-576-6611
Care Resource	3510 Biscayne Blvd, 3rd Floor, Miami 33137 305-576-1234
Center for Haitian Studies	8260 NE 2nd Ave, Miami 33138 305-757-9555
The Center for Positive Connections	8315 NW 22nd Ave., Miami 33147 786.985.2818
Citrus Health Network	4175 West 20th Ave, Hialeah 33012 305-424-3120
Community Case Management	99 NW 183rd St, Suite 118, Miami 33169 305-653-4030
Community Health of South Florida	10300 SW 216th St, Miami 33190 305-253-5100
Concerned Citizens of Liberty City	5561 NW 7th Ct, Miami 33127 305-758-2292
Economic Opportunity Family Health Center	5361 NW 22nd Ave, Miami 33142 305-694-6268
Empower U	8309 NW 22nd Ave, Miami 33147 786-318-2337
Food for Life Network	3510 Biscayne Blvd, Suite 209, Miami 33137 305-576-1234

HEALTH CARE (cont.)

NAME	ADDRESS/TELEPHONE
Helen B. Bentley Family Health Center	3090 SW 37th Ave., Miami 33133 305-447-4950
Mercy Hospital, Special Immunology Services	3663 South Miami Ave Main Hospital Bldg., Miami 33133 305-285-2994
Miami Beach Community Health Center	710 Alton Road, Miami Beach 33139 305-538-8835
PHT/Dr. Rafael A. Peñalver Clinic	971 NW 2nd St, Miami 33128 305-545-5180
PHT/Liberty City Health Services Center	1350 NW 62nd St, Miami 33147 305-835-2200
PHT/North Dade Health Center	16555 NW 25th Ave, Miami 33054 786-466-1758
PHT/Prevention, Education & Treatment Center (P.E.T. Center)	615 Collins Ave, Miami Beach 33139 305-535-5540
PHT/South Florida AIDS Network (SFAN) Ambulatory Care Center	ACC East 1st Floor Administrator 1611 NW 12th Ave, Miami 33136 305-585-5241
Promote to Prevent	1601 NW 12th Ave., Miami 33136 305-242-2174
University of Miami Comprehensive AIDS Program	1800 NW 10th Ave, Suite 2016, Miami 33136 305-243-6535
The Village South	3080 Biscayne Blvd, Miami 33137 305-573-3784

ALCOHOL AND OTHER DRUG ABUSE TREATMENT

If you need help for an alcohol or other drug related problem and do not have insurance or the ability to pay, the phone number listed below can direct you to places that may help. Whether you are in need of an assessment, sober housing, a support group like Alcoholics Anonymous, or a treatment program, there is hope!

Dial 211 – Miami-Dade Community Resource Directory (Operates 24 hours)

To help you understand your options, the following information may be helpful for you or someone you know:

- Agencies that offer treatment provide an **assessment** as a first step. An assessment involves collecting information from you to help determine if treatment is needed and if so, what type.
- **Detox** helps remove your body's physical need for alcohol or specific other drugs. This is only needed and available in certain cases. Services are generally offered over a 3 to 7 day period.
- **Inpatient or residential treatment** programs require that you stay at the treatment center while you are involved in the program. Stays can last 30 days or longer.
- **Day treatment** programs do not require you to live at the treatment center, but they have a schedule that is similar to an inpatient or residential treatment program. You generally have to attend the program every weekday for a full day.
- **Outpatient treatment** programs do not require you to live at the treatment center and do not require as much time as day treatment. Services can range from a few hours per week to 3 hours per day, 3 days a week, for several weeks.
- Counseling is generally offered on a one-to-one basis. Counseling services usually have a specific focus and sessions are scheduled at mutually convenient times.
- Relapse prevention programs offer structured support (generally 1-2 hours per week) for people who have completed treatment and want additional help to maintain an alcohol and drug free lifestyle.

ALCOHOL AND OTHER DRUG ABUSE TREATMENT

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Lamb of God Recovery Centers, Residential substance abuse treatment in a safe & structured environment. Daily process & didactic groups. Assistance in health care management. Education on the nature of substance abuse and addiction. Life skills training. Individual and group counseling by board-certified staff. Anger management. Relapse prevention. Supportive Services, job placement assistance. Support w/reentry strategies. All meals prepared by staff in a commercial kitchen. Budgeting classes. Aftercare planning & housing for those who wish to participate.</p>	<p>971 S. Dixie Highway West, Pompano Beach, Florida 33060 Phone: 954-946-7332 Fax: 954-946-7337 E-Mail address: PastorDon@logrc.org Website: www.logrc.org</p>
<p>Catholic Charities/Behavioral Health Services at St. Luke's Center, Adult Residential Substance Abuse (Male/Female; Substance Abuse Outpatient; Community Counseling (Miami/Broward)</p>	<p>7707 NW 2nd Ave., Miami 33150 Phone: 305-795-0077 Fax: 305-795-2022</p>

DUAL DIAGNOSIS AND MENTAL HEALTH

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Better Way of Miami Addiction and dual diagnosis treatment and supportive long term housing for reconnecting persons once treatment is completed. Outpatient Program also includes DUI program individual and group sessions, family sessions, among others. Florida Medicaid accepted.</p>	<p>800 Northeast 28th Street, Miami, Florida 33127 Tel: 305-634-3409 • Fax: 305-635-3524 Web Address: www.betterwaymiami.org</p>
<p>Citrus Health Network, Inc. – NW Dade Safe Haven Federally qualified health center specializing in serving persons with mental health disabilities. Provides primary care services, including pediatrics, OB/GYN, family and women’s health, and internal medicine. Mental health services include crisis intervention and hospitalization, outpatient psychiatry and psychotherapy, housing for homeless and disabled individuals and families, residential treatment facilities for adolescents and adults, and therapeutic foster care.</p>	<p>1339 SE 9th Ave., Hialeah, Florida 33010 305-884-1382 E-Mail: MannyS@citrushealth.com Web Address: www.citrushealth.org</p>
<p>Institute for Family Health Inc., Free family therapy and case management services to families in the Overtown area.</p>	<p>15490 NW 7th Ave., Miami 33169 Phone: 305-685-0381 ext. 2037 Fax: 305.-681-7962 E-Mail: scharles@icfhinc.org Web Address: www.icfhinc.org</p>

DUAL DIAGNOSIS AND MENTAL HEALTH (cont.)

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Jackson Memorial Hospital Mental Health Hospital Center, Provides Mental Health and Dual Diagnosis substance abuse services to the elderly, adults, adolescents and children. Services include crisis intervention, hospitalization, and outpatient services. Our outpatient continuum provides high levels of structure and supervision like the Adult Partial Hospitalization Program, Adult Psychosocial Rehabilitation Program, to those which are geared to the independent individual such as Child and Adult outpatient psychiatry and psychotherapy. The Adolescent In-Home Onsite Program provides services using a team and community collaborative approach to treat adolescents and their families. We specialize in mental health and substance abuse therapeutic services and delinquency problems. The Healing Place is an outpatient mental health HIV specialty clinic for individuals of all ages and their family members. Outpatient services are available in English and Spanish.</p>	<p>1695 NW 9th Ave., Miami 33136 Phone: 305-324-4357 Fax: 305-355-7174 Web Address: www.jhsmiami.org E-Mail: lroberts@jhsmiami.org</p>
<p>New Hope C.O.R.P.S. Inc. provides addiction and dual diagnosis residential treatment services (6-9 months) for adult males. Outpatient treatment services also available for men and women.</p>	<p>1020 N. Krome Ave., Homestead 33030 Phone: 786-243-1003 Web Address: www.newhopecorp.org E-Mail: admin@newhopecorp.org</p>

FAITH-BASED ORGANIZATIONS

NAME/SERVICE	TELEPHONE/WEBSITE
American Muslim Association of North America (AMANA) – Counseling, housing assistance, food bank and support services.	305-898-9314 www.al-amana.org
Compassion in Action Ministries Outpatient substance abuse, addictions and gambling treatment and recovery support services. Group supports, individual counseling, relapse prevention, 12 Step program, and life skills classes.	786-942-9836 E-mail: ciaministries@bellsouth.net www.ciaministries.com
Hosanna Community Foundation Academic and employment skills development, counseling and substance abuse support groups.	305-637-4404 www.hosannacommunitybc.org
Prison Fellowship Ministries Faith-based support services.	954-315-2213 www.pfm.org
Riverside House Provides Pastoral Care counseling, community referrals to call-ins, ex-offenders from state/county jail/prison, men/women group counseling addressing various issues such as anger, low self esteem, men/women workshops/seminars via a network of church affiliates.	305-326-9799 info@riverside-house.org website: www.riversidehouse.org

FAITH-BASED ORGANIZATIONS

NAME/SERVICE	TELEPHONE/WEBSITE
<p>Archdiocese of Miami DETENTION MINISTRY SAN DIMAS OUTREACH PROGRAM San Dimas Outreach Program (SDOP) is committed to helping families (of offenders), Juveniles at Risk (children of incarcerated parent), Individuals (ex-offenders), and newly convicted offenders (prison consulting) in connect with the services they need. SDOP provides guidance for those seeking spiritual support and/or information regarding the most suitable local social services to assist the individual or/and family. Services provided by appointment only.</p>	<p>(786) 462-1708 or (954) 580-7352 sdopsrbm@detentionministry.org or sdopsjm@detentionministry.org www.detentionministry.org</p>
<p>Miry Clay Ministries Inc. Provides support groups, substance abuse recovery support, mentoring, life skills, job readiness, anger management, Bible study, and Biblical counseling.</p>	<p>954-806-2993 shawn@miryclay.org www.outofthemiryclay.org</p>

FINANCES

NAME/SERVICE	TELEPHONE/WEBSITE
Prosperity Campaign Free Tax Preparation	305-573-5001, Ext. 17 www.prosperitycampaign.org
Consumer Credit Counseling Services Provides budget counseling, debt management help and housing counseling in English, Spanish and Creole.	800-355-2227 www.cccservices.com
Cuban American National Council Provides educational programs to help consumers obtain the knowledge and skills necessary to manage their money, and to improve their credit.	305-642-3484 www.cnc.org
Get Checking Ensures that consumers receive financial education. Graduates can open a bank account at a participating financial institution.	800-355-2227, Ext. 807 www.getchecking.org
Holistic Systems Grant writing, research, establishing strategic partnerships, and developmental coaching.	786-285-8104
Jump\$Tart Coalition For Personal Financial Literacy, Florida Chapter Promotes and provides financial literacy to young adults and not-so young adults.	407-628-8073 www.fljumpstart.org
Community Works Coalition's Smart Savers (youth) and Money Managers (adults) Programs Financial Education (grades K-12 and adults), business planning, entrepreneurship training, credit enhancement, and home ownership workshops.	305-235-4848 www.cwc-educate.org

EMERGENCY SERVICES

(Food, Clothing, etc.) – Many emergency services providers require a referral from 211 Switchboard of Miami or from Miami-Dade County Neighborhood Centers

Miami-Dade County Neighborhood Centers

AREA	ADDRESS/TELEPHONE
Allapattah Neighborhood Center	1897 NW 20 Street, Miami, FL 33142 305-438-4161
Service Areas (by Zip Codes):	33142, 33122, 33126, 33172, 33178, 33182, and 33192
Culmer Neighborhood Center	1600 NW 3 Avenue, Miami, FL 33136 305-579-2820
Service Areas (by Zip Codes):	33125, 33128, 33131, 33132, 33136, 33139, 33140, and 33109
Wynwood Neighborhood Center	2902 NW 2nd Avenue, Miami, FL 33127 305-547-7661
Service Areas (by Zip Codes):	33127 and 33137
Joseph Caleb Community Center	5400 NW 22 Avenue, 3rd Floor, Miami, FL 33142 305-636-2200
Service Areas (by Zip Codes):	33142 (boundaries North of 62nd Street, South 112 Expressway, East 12th Avenue, West 38th Avenue) and 33147
Edison/Little River Neighborhood Center	150 NW 79 St, Miami 33150 305-758-9662
Service Areas (by Zip Codes):	33138, 33141, 33150, 33154, 33155, 33161, 33167, 33168, and 33181

EMERGENCY SERVICES (cont.)

AREA	ADDRESS/TELEPHONE
Opa-locka Neighborhood Center	16405 NW 25 Ave, Miami 33054 305-623-6500
Service Areas (by Zip Codes):	33014, 33015, 330154, 33055, 33056, 33160, 33162, 33169, 33179, and 33180
Blanche Morton/Hialeah Neighborhood Center	300 E. First Avenue, Hialeah 33010 305-884-4801
Service Areas (by Zip Codes):	33010, 33012, 33013, 33016, and 33166
Frankie Shannon Rolle Neighborhood Center	3750 South Dixie Highway, Miami 33133 305-446-3311
Service Areas (by Zip Codes):	33129, 33130, 33133, 33134, 33135, 33143, 33144, 33145, 33146, 33149, 33155, 33174, 33184, and 33194
Richmond Heights Resources Center	11225 SW 152 Street, Miami 33157 305-234-4927
Service Areas (by Zip Codes):	33156, 33157, 33158, 33176, 33177, 33186, and 33189
Naranja Neighborhood Center	13955 SW 264 Street, Miami 33032 305-258-5471
Service Areas (by Zip Codes):	33031, 33032, 33165, 33170, 33173, 33175, 33183, 33185, 33187, 33189, 33190, 33193, and 33196
Florida City/Homestead Neighborhood Center	1600 NW 6 Court, Florida City 33034 305-247-2068
Service Areas (by Zip Codes):	33030, 33033, 33034, and 33035

FAMILY SERVICES

NAME/SERVICE	ADDRESS/TELEPHONE
<p>A Mother's Hurting Heart Is a program designed to empower healing, help, support groups for grief and bereavement, funeral guides and support, referrals and peer support especially for people bereaved by murder.</p>	<p>PO Box 540925, Miami, Florida 33054 Tel: 786-256-2226 Email: amothers.hurtingheart2010@gmail.com Website: amothershurtingheartinc.org</p>
<p>Ayuda, Inc. Provides counseling and support programs for teens, parents, families, and the elderly as well as childcare for low income parents.</p>	<p>7144 Byron Avenue, Miami Beach, 33141 Phone: 305-864-CARE (2273) E-Mail: cecilliadl@ayudamiami.org Website: www.ayudamiami.org</p>
<p>Center for Family & Child Enrichment Assists families with children 9-17 years old who are ungovernable, constantly running away from home, and are habitual truant from school. The children cannot have open cases with DJJ or DCF. The services include intake assessment, a psychosocial, a service plan, and family counseling/therapy service that can be provided at the office, home or school.</p>	<p>1825 NW 167th Street, Suite 102 Miami Gardens, 33056 Phone: 305-474-1707 E-Mail: mwilliams@cfceinc.org Website: www.cfceinc.org</p>
<p>Children of Inmates, Inc. Provides extensive wrap-around services to children of incarcerated parents in Miami-Dade County including quarterly bonding visits with incarcerated parents, video visitation, expression support groups for children and caregivers and comprehensive case management.</p>	<p>1835 E. Hallandale Beach Blvd., #387 Hallandale Beach, 33009 Phone: 888-757-5439 E-Mail: info@childrenofinmates.org Website: www.childrenofinmates.org</p>

FAMILY SERVICES (cont.)

NAME/SERVICE	ADDRESS/TELEPHONE
<p>Chrysalis Health Outpatient Behavioral Services Mental health and substance use treatment, case management, psychiatric evaluation and medication management, psychological evaluations, psychosexual evaluations, sexual behavior specific treatment, and a psychosocial rehabilitation partial day treatment program. Serving children (3 and up), adolescents, adults, and families in Miami-Dade, Broward, Palm Beach, Central Florida, and the Tampa Bay area.</p>	<p>3800 West Broward Blvd., Suite 100 Fort Lauderdale, 33312 E-Mail: Referrals@Chrysalishealth.com 954-587-1008 Website: www.chrysalishealth.com</p>
<p>Eradicating the School-to-Prison Pipeline Foundation, Inc. (E-StoPP) in Partnership with Miami-Dade Anti-Gang Strategy's Positive Peer Leadership Mentoring Program Serves youth who are impacted by incarceration, including but not limited to: (a) have one or both parents in prison; (b) have been suspended, expelled, or incarcerated; and (c) are reentering school, family, and community after suspension, expulsion, or incarceration. Positive Peer Leadership Mentoring is a program of pedagogical mentoring of youth during their suspension, expulsion, detention, or incarceration, as well as after their release, for the purpose of reducing or eliminating (their involvement in) violent crime and increasing their advocacy skills. Pedagogical mentoring is the experiential process of encouraging and teaching for youths' critical conscious awareness, thinking, habits of mind, and understanding of their active role in learning, living, and improving society. Pedagogical mentoring involves experiential learning and structured dialogue to increase community-building, conflict resolution, communication, leadership, literacy, and advocacy skills.</p>	<p>786-371-6938 E-Mail: debrapane@gmail.com Website: www.e-stopp.org</p>

FAMILY SERVICES (cont.)

NAME/SERVICE	ADDRESS/TELEPHONE
<p>Fatherhood Task Force of South Florida Provides conferences, workshops, and groups regarding fatherhood concerns involving children. Also links with Fatherhood Reading Squad program at child's local school.</p>	<p>7800 Red Road, Suite 211 Miami 33143 305-812-4000 E-Mail: holly@fatherhoodtfsf.org Website: www.ftfsf.org</p>
<p>Miami Bridge Youth & Family Services, Inc. Provides emergency shelter 24/7, community-based counseling, truancy prevention, and crisis intervention for youth 10-17 years old and for families in crisis.</p>	<p>2810 NW South River Drive Miami 33125 305-635-8953 E-Mail: dwilcox@miamibridge.org Website: www.miamibridge.org</p>
<p>North Dade Youth & Family Coalition Provides case management for youth 10-19 years old and their families in need of health care, mental health, and other social service needs.</p>	<p>761 NW 167th Street Miami Gardens 33169 786-520-4136 E-Mail: Rtaalibdeen@ndyfc.org Website: www.ndyfc.org</p>

Transportation Programs for the Disadvantaged

Criteria for discount passes:

Those who possess the reduce permit ID obtained from Government Center Transit Kiosk and all who possess a discount Metropass should also have an ID to confirm eligibility.

Those who receive Medicaid benefits:

Must have 3 or more verifiable medical appointments each month, are eligible to receive a Metropass for a \$1 co-payment. To remain in the program, individuals must continue to have the 3 Medicaid compensatory appointments each month. Call 786-469-5034 for an application for the Medicaid Metropass program and additional information.

Those with disabilities:

Persons with disabilities who meet ADA criteria can request a STS/ADA permit ID from the Special Transportation Dept. (STS) if they qualify, the ID will allow them to use MDT's system for free. The number to call is 786-469-5000.

The Golden Passport Program

Seniors 65 and older are eligible to receive a picture ID, which allows the recipient to use the Miami-Dade County transit system for free. Register at the Government Center Transit Kiosk and bring proof of age.

Individuals receiving Social Security income benefits including Medicare are eligible to receive the Golden Passport ID. The ID allows free public transportation system access.

The Patriot Passport Program

Honorably discharged United States veterans of any age, who are residents of Miami-Dade County, with an annual income of \$22,000 or less can apply for the Patriot Pass. The Patriot Pass will be valid for one year and allows the recipient free access to Metrobus and Metrorail. Veterans are required to renew the Patriot Passport on an annual basis and provide proof of continued eligibility at the annual renewal.

Miami-Dade Transit number is 305-891-3131.

NOTES

NOTES
